

Supplemental material – excluded studies

Study not primary

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- Miller, C., Swift, A., Kramer, A., & Hackenberger, B. (2019). *Scholarship in the Sandbox: Academic Libraries as Laboratories, Forums, and Archives for Student Work* edited by Amy S. Jackson, Cindy Pierard, and Suzanne M. Schadl.
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Wrong outcome

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- Baker, E. (2019) Mission statements, innovation, and academic libraries: A qualitative study. In: *Vol. 40* (pp. 35-54): Emerald Group Publishing Ltd.
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- Dole, W. V., & Hill, J. B. (2012). Assessing the good will of community users in an academic library. *New Library World*, 113(5-6), 270-280.
- Long, D. (2011). Latino Students' Perceptions of the Academic Library. *Journal of Academic Librarianship*, 37(6), 504-511.
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- McKnight, S. (2008). Are there common academic library customer values? *Library Management*, 29(6-7), 600-619.
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- Wadas, L. R. (2017). Mission statements in academic libraries: a discourse analysis. *Library Management*, 38(2-3), 108-116. doi:10.1108/LM-07-2016-0054
- Whitmire, E. (2004). The campus racial climate and undergraduates' perceptions of the academic library. *Portal*, 4(3), 363-378.

Study on specific positions, programs and services

- Milewicz, E. J. (2009). *"But is it a library?" The contested meanings and changing culture of the academic library*. Emory University.
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Full text could not be obtained

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